

# Update 2 UPC Connecting a Caring Community Volunteer Support Scheme

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## Timeline

02/04/20	Day Lewis Pharmacy in Lavington agree to twice weekly bulk pick up of prescriptions for Urchfont Parish.
04/04/20	Urchfont Parish Flyer 3 delivered by Parish Councillors and volunteers
07/04/20	Heritage Village Box Scheme begin to deliver groceries to the village hall twice weekly. This is co-ordinated by Parishioner Charlie Hinton and other Village volunteers.

There are essentially three services we are providing shopping/meds/isolation support.

## Shopping

The aim is to continue to encourage independent self-isolation by publicly sharing information on local doorstep deliveries of food and groceries. Urchfont Parish Flyer 3 communicated to the community the new system for telephone orders and payments from Urchfont Community Shop. For those Parishioners unable to access this new system, Maria Kemp has been personally carrying out cash only deliveries. The volunteer rota set up to help with shop deliveries continues to work well. Flyer 3 also shared information about The Heritage Village Box Scheme, a delivery service to Urchfont village hall twice weekly on Tuesdays and Thursdays for delivery or collection. This service has been co-ordinated by parishioner Charlie Hinton and other village volunteers.

## Meds

We now have a pharmacy to doorstep delivery system up and running with Day Lewis Pharmacy in Market Lavington. Prescription pick-ups were proving difficult, but by publicly sharing information about online pharmacy2U and arranging a twice weekly bulk pick up from Day Lewis in Lavington the situation has improved. As of 02/04/20 Trevor and Gill Hill have been delivering direct to Parishioners every Tuesday and Friday. To date (6<sup>th</sup> May) 229 prescriptions have been delivered to those members of the community who fall within the vulnerable category or previously had their prescriptions delivered to Urchfont Community Shop. Day Lewis imposes a strict Standard Operating Procedure for the delivery of certain prescription drugs, so some Parishioners will continue to have their prescriptions delivered direct to their homes by Day Lewis contract staff.

## Isolation Support

The “Check in and Chat” scheme was explained and promoted on Flyer 3 so that any Parishioners feeling lonely, worried or anxious, can call us and we can arrange a daily or weekly telephone call. To date there is no one signed up to this scheme.

Lisa Kinnaird  
Trevor Hill  
Maria Kemp

## List of Supporting Documents

1. Urchfont Parish Flyer 3

### Thanks!

Thank you to our army of volunteers and to everyone else busy looking out for others in our caring community. We have responded to 27 calls for support ranging from shopping to prescription pick-ups.

### Check in and Chat

We would like to promote our check in and chat scheme. If you are feeling lonely, worried or anxious, call us and we can arrange a daily or weekly telephone call. Get in touch if you know someone in your street who lives alone and might appreciate a call from us, a simple call can really make a difference.

### Pharmacy Pick Ups – Good News

We now have a pharmacy to doorstep delivery system up and running with Day Lewis Pharmacy in Market Lavington. It runs every Tuesday and Friday covering Urchfont, Lydeaway and Wedhampton. All those who usually collect from the shop will automatically have prescriptions delivered to their doorstep. If you would like to **join** the scheme you will need to contact Day Lewis direct. This scheme will only continue for the duration of the Coronavirus crisis. Alternatively, consider [www.pharmacy2U.co.uk](http://www.pharmacy2U.co.uk) - it's an NHS approved online scheme which delivers your prescriptions direct to your home. BUT - if you're struggling to pick up your prescription and you have no one to get it for you then give us a call.

### Doorstep Shopping – Important Updates

- **Urchfont Community Shop** will now be closed between 1 and 2pm every day from Monday April 6<sup>th</sup>. If you'd like to order a delivery, please call 01380 848848 (The Lamb) between the hours of 9am-11am Mon-Sat inclusive. At all other times please call the shop directly on 01380 848700. Orders received after 12 noon may not be ready until the next day.
- **Heritage Village Box Scheme** now deliver to the village hall twice weekly Tues and Thurs at 11am for delivery or collection starting Tuesday April 7<sup>th</sup> please call or email Charlie Hinton for details 01380 840057 [charlie@heritagefinefoods.co.uk](mailto:charlie@heritagefinefoods.co.uk)
- **The Lamb Inn** Hot meals delivered or for collection 01380 848848
- **Planks Dairies** so much more than just milk! 01380 828600
- **Planks Farm Shop** Delivered or for collection 01380 848691

### Keep Calm and Dig for Victory!

Would you be able to grow seeds into plants that could then be shared across the village? If you are interested just email me [Lisekinnaird@gmail.com](mailto:Lisekinnaird@gmail.com) I have seeds available if you need them.

**BE SAFE, BE ISOLATED BUT DONT BE ALONE, CALL US FOR HELP AND SUPPORT!**

Councillor Lisa Kinnaird 07471136688

Councillor Trevor Hill 07807850736

Councillor Maria Kemp 07971541549



